

After Hours assistance

St Kilda Crisis Centre

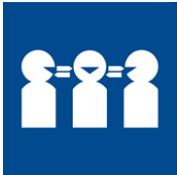
Phone: 1800 627 727
24 hour crisis service

Safe Steps Family Violence Response Centre

Phone: 1800 015 188
24 hour family violence response

Frontyard Youth Support Service

Phone: 9611 2411 or 1800 800 531
young people aged 15 - 25 years
Monday–Friday, 9am–8pm and
Saturday & Sundays, 10am–6pm



Contact us

We welcome your positive and negative feedback on the services we provide. You can provide feedback by contacting us online, in person, in writing or by phone. Our contact details are listed below.

Online

www.unison.org.au

In person

Appointments are available
Mon to Fri 9am – 5pm
(public holidays excluded) at our offices.

In writing or by phone

Contact your local office

Full list of phone numbers and addresses is available on our website

Head office

PO Box 12145 A'Beckett St, Melbourne 8006

P 9349 0250



unison[®]

Homelessness Services

Communities
that thrive

Unison Intake Assessment and Planning Service

Contact details:

Address

112-122 Victoria Street, Seddon 3011
(corner Victoria & Buckley Streets)

Phone

03 9689 2777

Fax

03 9689 2279

Web

www.unison.org.au

Opening Hours

9:00am - to 5:00pm
Monday - Friday
(closed public holidays)

For after hours assistance
call 1800 825 955

Intake Assessment & Planning

Unison's Intake Assessment & Planning (IAP) service is funded by the Department of Health & Human Services to deliver services to people who are homeless or at risk of homelessness in the Cities of Maribyrnong, Moonee Valley, Hobson's Bay, Wyndham and Melbourne (except the CBD).

The IAP service provides assessment, referral, advocacy and financial assistance to help people access:

- crisis and transitional housing
- support services
- private rental
- public housing
- community housing.

How can I get assistance from the IAP service?

You can drop into our Seddon office at 112-122 Victoria Street or phone 9689 2777.

People from the Wyndham region can drop in to our service at Level 1, 1-13 Watton Street in Werribee or phone 8744 2100

Financial Assistance

The IAP service has limited Housing Establishment Funds (HEF) to assist people on low incomes to establish or secure accommodation. HEF is subject to an eligibility assessment and is generally provided as a one off grant.

Unison Private Rental Access Program

Unison is funded by the Department of Health & Human Services to deliver a Private Rental Access program in the Cities of Maribyrnong, Moonee Valley, Hobson's Bay, Wyndham and Melbourne (except the CBD).

The Private Rental Access Program builds on services provided by the IAP team and works to assist people to secure and maintain private rental accommodation. This is achieved through developing relationships with Real Estate Agents and distributing flexible packages of financial assistance.

The Private Rental Access Program also has a focus on preventing eviction from private rental in the catchment.

How can I get assistance from the Private Rental Access Program?

Please contact the service on 9396 1667.