

# Thrive

## Unison Newsletter

### Summer 2017



## Welcome to the Summer edition of Thrive.

### End of year celebration at The Nicholson Coburg

We are looking forward to the end of year celebrations at The Nicholson, 14-20 Nicholson Street in Coburg this **Friday December 15.**

The celebration will be in the **Level 2 courtyard from 6-8pm.**

Bring your family and friends and enjoy live music, face painting for the children, food and refreshments.



### AGM Season Complete

We would like to thank all owners who took the time to attend the AGM's for their Owners Corporations.

Those owners who did attend were successful in making important decisions relating to their investments.

We appreciate all the kind feedback we received at these meetings and note feedback for areas of improvement which we are striving to achieve.

If you did not receive a copy of your meeting minutes, please contact our office on 03 9371 2000 or email [ownerscorp@unison.org.au](mailto:ownerscorp@unison.org.au) and we can issue a copy to you.

### Landlord Update

Managing properties is full time in caring for the tenants needs and repair requests and this doesn't stop over Christmas.

If you are going away on holidays, please let us know your best contact number or a friend or relative who can assist us with any matters that may arise during this period.

You can contact [cgordon@unison.org.au](mailto:cgordon@unison.org.au) to advise.



The Unison Annual Report 2017 is now available online

<http://www.unison.org.au/about-us/publications>

Read all about our first year, our plans, the range of services we provide and stories from our communities and customers.

## Kensington Community Food Forest

The Kensington Community Food Forest Garden Party Launch on the 8th of December was a huge success! What a great community turnout, both young and old to celebrate the official opening of the garden.

A group of Kensington residents including a number of our OC members have formed the Forest Care Team to oversee planting, forest care and harvesting.

As reported in the last edition of the newsletter there has been tremendous community support to grow this public garden, a project led by Unison and local Permaculture designer Jacqui van Heerden.

The garden is next to the playground adjacent to 56 Derby St. Kensington. If you haven't seen it, go and check it out.



Jacqui launching the Forest with the Care Team & helpers

If you would like more information or to join the group contact the Forest Care Team on 0448 840 030, Unison on 9371 2000 or Facebook - @KensingtonCommunityFoodForest.

## Heavy Rains

Thankfully, the recent super storm was not as bad as predicted however we did receive a large number of calls and emails for assistance with water ingress and minor flooding.

As you might appreciate this has put pressure on our staff to assist in these issues and we thank all residents and owners for their patience whilst our efforts are directed in resolving these issues.

If you experienced any damage as a result of water ingress from this storm you might be eligible to make an insurance claim.

Should you wish to discuss your options, please contact our office on 03 9371 2000.

## Property Management - Arrears over Christmas:

It is that time of the year when we find some tenants in a rent arrears 'catch up' period after the holidays and Christmas time.

If by any chance you notice on your rental statement there are tenants behind, please note that we are following our normal arrears process of issuing notices and being proactive in following up the tenant to rectify the situation as a priority focus.

This process may take longer due to VCAT being closed over this period.

## Follow and connect with us



If you have any newsletter ideas or feedback we would love to hear from you.

Also please don't hesitate to contact us if you have any queries or issues.

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Season's Greetings from all of us at Unison, and wishing you all the best in 2018.

Our offices will be open throughout the Christmas/New Year period and will only be closed on the public holidays:

Monday December 25  
Tuesday December 26  
Monday January 1

If you need assistance with anything urgent during this time please call 03 9371 2000 and someone will assist you.

