

Contact details

Seddon office

112-122 Victoria Street, Seddon
(corner Victoria & Buckley Streets)
P: 03 9689 2777

Werribee office

70 Cottrell Street, Werribee
P: 03 9216 0300

Office hours

9 am to 5 pm, Monday to Friday
(closed public holidays)

Email

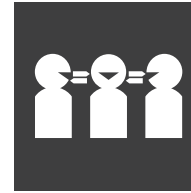
iap@unison.org.au

Web

unison.org.au

Contact us

We welcome all types of feedback on the services we provide. You can provide feedback by contacting us online, in person, in writing or by phone. You can find our contact details on our website **unison.org.au**



If you need support from an interpreter, please let us know and we can arrange it.

Homelessness Services



Unison Initial Assessment and Planning Service

Unison's Initial Assessment and Planning (IAP) service is funded by the Department of Families, Fairness and Housing to deliver services to people who are homeless or at risk of homelessness in the areas of Moonee Valley, Maribyrnong, Hobsons Bay, Wyndham, and the City of Melbourne (except CBD).

The IAP service provides assessment, referral, advocacy and financial assistance to help people access:

- crisis and transitional housing
- support services
- private rental
- public housing
- community housing.

How can I get assistance from the IAP service?

We assist people with a flexible service by phone, email or appointments.

Financial Assistance

The IAP service has a limited Housing Establishment Fund (HEF) to assist people on low incomes to establish or secure accommodation. HEF is subject to an eligibility assessment and is generally provided as a one-off grant.

Unison Private Rental Access Program

Unison is funded by the Department of Families, Fairness and Housing to deliver a Private Rental Access Program in the areas of Moonee Valley, Maribyrnong, Hobsons Bay, Wyndham, and Melbourne (except CBD).

The Private Rental Access Program (PRAP) assists people to secure and maintain private rental accommodation and prevent eviction from a private rental in the areas where we work.

This is achieved through developing relationships with real estate agents and distributing flexible packages of financial assistance.

How can I get assistance from the Private Rental Access Program?

We assist people with a flexible service. You can contact our PRAP service by phone or via the PRAP Application form on the Unison website.

Private Rental Access Program contact details

70 Cottrell Street, Werribee
P: 03 9216 0304

Office hours

9 am to 5 pm, Monday to Friday
(closed public holidays)

After Hours Assistance

If you are homeless or at risk of homelessness, you can get help even when our office is closed.

For after-hours assistance

P: 1800 825 955 (free call)

When you call after hours, you will be connected to the Salvation Army Crisis Support Services in St Kilda.

Safe Steps Family Violence Response Centre

P: 1800 015 188 (free call, after hours)

Women experiencing family violence can call and speak confidentially to another woman for information on family violence support services, legal rights and accommodation options.

If you have been threatened or you are fearful for yourself, a child or a family member – call **000**.

The Orange Door - Western Melbourne Area

Orange Door is a Family Violence service.

P: 1800 271 045 (free call)

9 am to 5 pm, Monday to Friday
(closed public holidays)

Frontyard Youth Support Services

P: 1800 800 531 (free call)

Or drop in at 19 King Street, Melbourne CBD.
9 am – 8 pm weekdays, 10 am – 6 pm weekends

Frontyard offers a range of services to young people aged 16 to 24 years who are homeless or at risk of homelessness.