



Urban Communities Annual Report 2016

CREATING GREAT
PLACES TO LIVE



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We

Believe housing is more than bricks and mortar – it's about people and place.

Are place makers based at four different mixed tenure communities.

Provide long term housing - public, social, affordable and private rental.

Deliver integrated services: tenancy management, facilities management, Owners Corporation, community building.

Collaborate. Our services plus our community connections achieve greater than the sum of its parts.

Create great places to live.

Chairman and CEO's Report

We are pleased to present the Urban Communities Annual Report for 2015/2016. This is our final Annual Report.

The merger with Yarra Community Housing that we announced last year is tracking well. This time next year we will be one organisation. Our decision to merge with Yarra was based on our similar commitment to place management, affordable housing and providing great places to live. As one organisation we will strengthen the way we undertake our work and increase our capacity to create additional vibrant and socially inclusive communities.

Our final Annual Report gives us the opportunity to reflect and celebrate Urban Communities' proud history.

Urban Communities emerged from the Kensington Management Company (KMC), established in 2002 by developer Becton Group Holdings and the Victorian State Government, as the site based place manager of the regenerated 6.5ha Kensington Public Housing Estate. Kensington was the largest inner city public housing estate to undergo a total transformation to an inclusive mixed tenure community with a 50:50 mix of public and private housing. From the get-go the project challenged assumptions about public housing and showed what can be achieved when public housing is focused more on people and their communities rather than bricks and mortar. To that point, no one brought together private rental, public housing tenancy management, Owners Corporation and facilities management services and community building in an integrated, seamless service offering, as Urban Communities now does.

Its governance was also novel, and gave tenants, the State Government, the local community, private property owners and the Developer each a stake in the project. This kind of approach just had not been done before and there was no users' manual. The governance included two committees, each of which drew on the expertise and good will of a number of people without whom Urban Communities would never have existed.

First, the Kensington Management Company Advisory Committee (KMCAC) was established to guide the place management business and played an important role in building Urban Communities as an ongoing entity. Chaired by The Hon Michael Duffy, KMCAC was made up of Victorian Government representatives, Becton staff and Kensington Public Tenants Association Chairperson Sandra Joy.

In addition, the then Victorian Minister for Housing and Aged Care The Hon Bronwyn Pike established the Kensington Community Liaison Committee (CLC) to actively engage the community about the redevelopment and provide a forum for communication. Membership included local tenants, Kensington residents, agencies and support services, business and local and State Government. The CLC was first chaired by the then Member for Melbourne Province Glenyys Romanes followed by local business owner Irvine Newton. We worked closely with the CLC, which in turn helped to grow and develop our community based practice.

In 2007 Urban Communities Limited was incorporated as a not-for-profit company limited by guarantee and in 2008 was the first organisation in Australia to manage high

rise public housing on behalf of a Director of Housing. That same year we became a real estate agency and registered as an Owners Corporation Manager. In 2009 we were registered as a Community Housing Provider and in 2010 we purchased 15 properties in our Kensington community for people on low incomes and escaping domestic violence with the assistance of the Commonwealth Government's Nation Building Stimulus funding.

At this time, the idea of incorporating place management strategies within disadvantaged communities gained traction nationally. Between 2011 and 2012 we grew rapidly and were appointed as place manager in 3 new mixed tenure developments.

In 2011 we tenanted and opened The Nicholson in Coburg and in 2012 we tenanted and opened 150 Brunswick Street Fitzroy and the UNO Apartments in Adelaide's CBD. We were in the driver's seat of new innovative models including our partnership with the South Australian Government at the UNO incorporating affordable, social and private apartments and 30 youth crisis apartments.

This year we have worked steadily on further refining our practice and the best way in which to combine the two organisations as we prepare for the merger. To steer the merger at a governance level Yarra Community Housing board members Lou Panaccio, Michael Perusco, Jane Hunt, Craig Colgan and Ed Holmes joined the Urban Communities board, and Urban Communities board members Ian McHutchison and Barry Shepherd have joined the Yarra board.

In closing we say thank you to our terrific committed team. They meet challenges intelligently and thoughtfully and have not missed a beat as we work towards a new organisation. We thank them for their hard work, their team work, sense of humour and great service to our customers. Looking back, we would particularly like to thank founding CEO George Housakos and founding Chairman

The Hon Michael Duffy for their significant contribution to our organisation, their foresight and vision.

We would also like to thank our fabulous community partners who are integral to our work. Together we collaborate with our residents on a range of creative and inspiring projects that make a positive difference to many, many lives. We would also like to thank the Victorian and South Australian Governments for our genuine partnerships on major flagship projects.

We acknowledge Sandra Joy, a long time Kensington resident and retired Kensington Public Tenants Association Chair, for her tireless advocacy for her local community. We also thank all of our residents for their involvement, feedback, support and trust in what we do and for working with us to create a great place to call home. The greatest feedback is when residents tell us how happy they are and how proud they are of where they live.

Our new company Unison Housing will go live in early 2017. We are very proud, however, of our legacy of placing people and community front and centre, our strong enduring partnerships and being unafraid to do things differently. We look forward to continuing our work in connected communities that thrive.



Lou Panaccio
Chairman



Matthew Torney
Acting CEO

Our Team

Our team of doers,
problem solvers, team mates,
listeners and learners.



In Melbourne



In Adelaide



Our Cleaning and Gardening
Enterprise Team

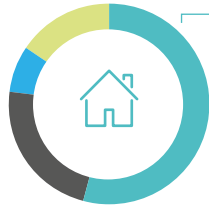
Urban Communities in Numbers

4 
communities

22 
owners
corporations

1036 
properties
under owners
corporation
management

774
rental
properties



433 public
183 social
61 affordable
97 market rent

70 
community
building project
partners

61 
community
building
initiatives

\$104,352
community
building
leveraged
funding

35 
team members

\$4,202,809
annual turnover



Our Communities at a Glance

**“It was a show with a lot of heart
and showed that everyone has a story,
and an interesting one at that.
Moving and enjoyable,
not many shows are like that.”**

AUDIENCE MEMBER



Empty Chair

Community art projects are a powerful way to bring people together and give personal stories a voice.

This year a group of culturally diverse Kensington community elders collaborated and performed with Creative Director Andrew McSweeney and drama coach Joanne Davis, sharing their life's experiences via song, spoken word and images in Empty Chair, a beautifully crafted and poignant performance.

Empty Chair told stories of disconnection to community connection, dislocation to location and included reflections on childhood, past relationships, migration, living in Kensington, life's joys and the aching sadness felt for departed loved ones — hence the title Empty Chair. “This project brought me out of myself. I live alone and don't get out much so I really looked forward to doing something each week with this project. Never thought I'd write songs and sing on stage. I love it!” said Alan one of the performers.

The performance received a standing ovation from the packed house at the Kensington Town Hall.

OUR PARTNERS

Living Music

Victorian Seniors Festival

City of Melbourne Arts

Meet Gordana, Tanya and Ebony

Mother and daughter Gordana and Tanya live with their gorgeous kelpie Ebony at our place in Fitzroy. As Gordana's health declined Tanya became her mum's full time carer and they arrived at Fitzroy 18 months ago. An artistic family of pianists, dancers, opera singers, painters and teachers in their native Croatia and in their new home Australia, Tanya and Gordana love living in the creative Fitzroy environment and although Gordana is now limited with her outings they love going to exhibitions together.

Their balcony, resplendent with healthy potted plants is proof of Gordana's green thumb. Tanya is studying for her Masters in Logistics and Supply Chain Management is also very much involved in the community and is an active member of the Residents Group, the community garden (she shares a garden box with her neighbour Lily) and has met friends from all over Fitzroy at the local park where Ebony gets her twice daily run with her canine mates. Tanya is happy that Ebony can live with them as she is great company for both women.



“Mum likes the safety and security and I enjoy being involved in my community and being able to call in to the office to get information or just say hello to Kylie and Crystal.”

Hi Geoff, Just a short note to say congratulations on the great success of Friday's Waymouth Street Party. It's better every year and this year really raised the bar again to a whole new and professional level. A fantastic community event right on our doorstep!! Well done to you and the whole organising team.

STEPHEN, UNO RESIDENT



Street Party

They say the best parties take place in outdoor spaces or in the street and Adelaide's west end where our place, the UNO is located, certainly knows how to throw a party! This year Urban Communities through its work on the Adelaide West End Association Executive Committee collaborated on two fabulous street parties for residents, workers, services and businesses.

The Waymouth Street Party was attended by over two thousand people and has grown on the success of previous years. This year UNO residents were involved with the set up on the day and attended the event later that night. With more events like these residents will have further volunteer opportunities and get to know even more people in their community.

OUR PARTNERS

Adelaide West End Association

Adelaide City Council



Community Backyard

Janie is a new Grandma and looks after her granddaughter every week. Janie loves living at The Nicholson in Coburg and is looking forward to her granddaughter making friends with the many children who live in The Nicholson community.

Janie, who is studying Child Care is passionate about creating a friendly engaged community and has started a grandparent, mums and bubs group for The Nicholson families. For kids who live in an apartment the community courtyard garden is a perfect sunny safe place to run and play together amongst the trees and green space whilst mums and grandparents come together to relax and chat. The large park next door to The Nicholson is also their “community backyard” and is on Janie’s radar for future activities and play dates.


“I love living in a community atmosphere where we know our neighbours and the kids can grow up playing with their friends.”



Our Journey

1998

Liberal Government announces plans to redevelop Kensington Public Housing Estate



1999


State election held, Labor Government elected and confirms Redevelopment will proceed

2000

Kensington Community Liaison Committee (CLC) established to actively engage community in the Redevelopment. Members include local tenants, business, residents, community agencies and local and State Government

2002

Development Agreement signed between the Victorian Director of Housing and Developer. Place management considered as important as the built form and critical in the achievement of the shared desire to create a cohesive inner city neighbourhood



2003

Kensington Management Company (KMC) established as Place Manager. Kensington Management Company Advisory Committee established to guide the place management business

2007

With the support of the local community Urban Communities emerges from KMC as a not for profit company limited by guarantee with the vision creating great places to live

Kensington Community Festival begins. It now hosts 4000+ people every year.

Noise, dust and machinery. Lots of good people were part of the CLC dreaming BIG!

2008

Urban Communities signs the Place Management Services at Kensington Housing Estate Agreement with the Victorian Director of Housing


- Victorian Real Estate Agent's Licence obtained
- Registered as an Owners Corporation Manager

2009

Registered as a Community Housing Provider


2010

Urban Communities purchases 15 properties at Kensington through Commonwealth Government Nation Building funding



2011

Office opens at The Nicholson Coburg. 199 mix of affordable, social and private apartments



Cleaning and Gardening Enterprise Team starts.

Joined Urban Communities family :)

2012

Office opens at the UNO Adelaide. 146 mix of affordable, social and private apartments including 30 youth crisis units




Image supplied by Housing SA

- SA Real Estate Agent's Licence obtained
- Office opens at 150 Brunswick Street Fitzroy. 152 social housing apartments


2013-14

The dust settles, physically and metaphorically


12 new apartments built at the 56 Derby Street high rise.

2015

Urban Communities announces merger with Yarra Community Housing




- 10 stage Kensington redevelopment construction ends after 14 years of development and implementation over three consecutive governments. The result — a diverse community of over 950 apartments



2016

Staged merger process including staff, resident & partner consultations



Sad to say goodbye to Urban Communities, but very excited about the new organisation.

Happy moving to 150 Brunswick Street.



Photo: John Collings

Our Legacy

Walking through the Kensington estate today, it is hard to tell the difference between social and private housing. The area is open, welcoming and connected to the broader community. Prior the site was gated, stigmatised and a “them and us” attitude prevailed.

Urban Communities has successfully embedded place management in four different mixed tenure communities offering housing to people of all incomes including those with complex needs. People from all walks of life are welcome, engaged and can feel proud of and part of their community. Our north star has always been our vision to create great places to live.

At the heart of our place management approach are the people who form the local community, the place which is home to these people, the partnerships which hold the aspirations, plans and networks of the community together and the practice we employ to fulfil our responsibilities. Private property owners have been willing to invest in our communities and a high ratio of owner occupiers maintained and as a not for profit we have maintained a rigorous commercial focus reinvesting our surplus back in to our communities. Strong and long term partnerships have been developed with the Victorian and South Australian governments, many local community services and agencies, businesses and local government.

Integrated service delivery underpinned by a community building focus has been purposely developed to foster a supportive and team based work environment encouraging information sharing, problem solving, new ideas and innovation.

Our social enterprise gardening and cleaning team has grown to 15 staff providing services to our residents, promoting pride in place and importantly training and employing local residents. On a daily basis we see the value of what an integrated team and an investment in people brings to our business and our communities.

We have pioneered on site place management of high and medium rise mixed tenure combining social, affordable and private housing management services and have made a difference to people’s lives.

Through shared values, thoughtfulness, high aspirations, determination and a focus on the capacities of our communities rather than the deficits we have built thriving communities. We have demonstrated a different way of working that provides solid ground for our future growth.

Thank You

We are a result of hard work, trust and belief.

Thank you to everyone who has been part of our journey.



Our Future

In early 2017 Urban Communities and Yarra Community Housing will launch Unison Housing.

The name Unison speaks to the idea of the power of many, suggesting both the strength of a community and the opportunities that can be created by working together. It works as a name across the non-profit and private elements of the business and it conveys the concept that the place management services deliver a whole that is greater than the sum of its parts.

We will build a new organisation around this name so that it becomes synonymous with our approach to providing homes in communities that are inclusive of everyone.

Financial Report Summary

Revenue for the year 2015-2016 dropped from \$4.32m in 2014-2015 to \$4.2m. This equates to a decrease of 3%.

Expenditure rose to \$4.27m from \$4.24m, an increase of 1%. This was largely due to merger costs.

Urban Communities moved from the reported surplus of \$84k in 2014-2015 to a deficit of \$68k in 2015-2016.

The total equity of the company continued at a level of \$5m at the end of 2016. The balance sheet also shows a current ratio of 1.77:1 and a debt/asset ratio of 3%.

The following pages are a summary from the financial reports of Urban Communities Limited, which are independently audited.

Income and Expenditure Statement for Year End 30 June 2016

	2016	2015	2014
	\$	\$	\$
Revenue	4,202,809	4,321,736	4,117,862
Expenditure			
Employee costs	2,147,756	2,208,702	1,973,969
Office expenses	78,917	82,425	87,860
Regulatory expenses	88,855	15,080	21,988
Property expenses	92,877	94,457	82,326
Maintenance fund	1,290,443	1,286,301	1,128,642
Depreciation expense	131,932	145,395	155,998
Finance costs	25,772	31,751	55,798
Other expenses	414,278	373,447	333,403
TOTAL	4,270,830	4,237,558	3,839,984
Surplus for the year	-68,021	84,178	277,878

Balance Sheet for Year End 30 June 2016

	2016	2015	2014
	\$	\$	\$
ASSETS			
Current assets			
Cash and cash equivalents	910,269	649,189	907,633
Trade and other receivables	766,899	1,063,632	775,237
Total current assets	1,677,168	1,712,821	1,682,870
Non-current assets			
Property, plant and equipment	4,469,231	4,541,163	4,686,558
TOTAL ASSETS	6,146,399	6,253,984	6,369,428
LIABILITIES			
Current liabilities			
Trade and other payables	790,890	655,462	632,146
Provisions	155,869	140,627	39,757
Total current liabilities	946,759	796,089	671,903
Non-current liabilities			
Provisions	13,493	12,628	113,436
Borrowings	208,901	400,000	623,000
TOTAL LIABILITIES	1,169,153	1,208,717	1,408,339
NET ASSETS	4,977,246	5,045,267	4,961,089

Statement of Cashflow for Year End 30 June 2016

	2016	2015	2014
	\$	\$	\$
Cash flows from operating activities			
Receipts from contributions & activities	4,698,511	3,917,591	4,604,798
Payments to suppliers	-4,223,592	-3,926,001	-3,491,500
Interest received	3,032	4,717	7,539
Interest paid	-25,772	-31,751	-55,798
Net cash provided by operating activities	452,179	-35,444	1,065,039
Cash flows from investing activities			
Payment for property, plant and equipment	0	0	-51,817
Net cash used in investing activities	0	0	-51,817
Cash flows from financing activities			
Repayments of borrowings	-191,099	-223,000	-420,000
Proceeds from (payment to) related parties	0	0	0
Net cash provided by financing activities	-191,099	-223,000	-420,000
Net increase/ (decrease) in cash held	261,080	-258,444	593,222
Cash at beginning of financial year	649,189	907,633	314,411
Cash at end of financial year	910,269	649,189	907,633

The above summary of financial information has been extracted from the audited financial report for the company for the year 30 June 2016.

Directors' Declaration

Urban Communities Limited
ABN 99 123 899 052

The directors have determined that the Company is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies described in Note 1 to the financial statements.

The directors of Urban Communities Limited declare:

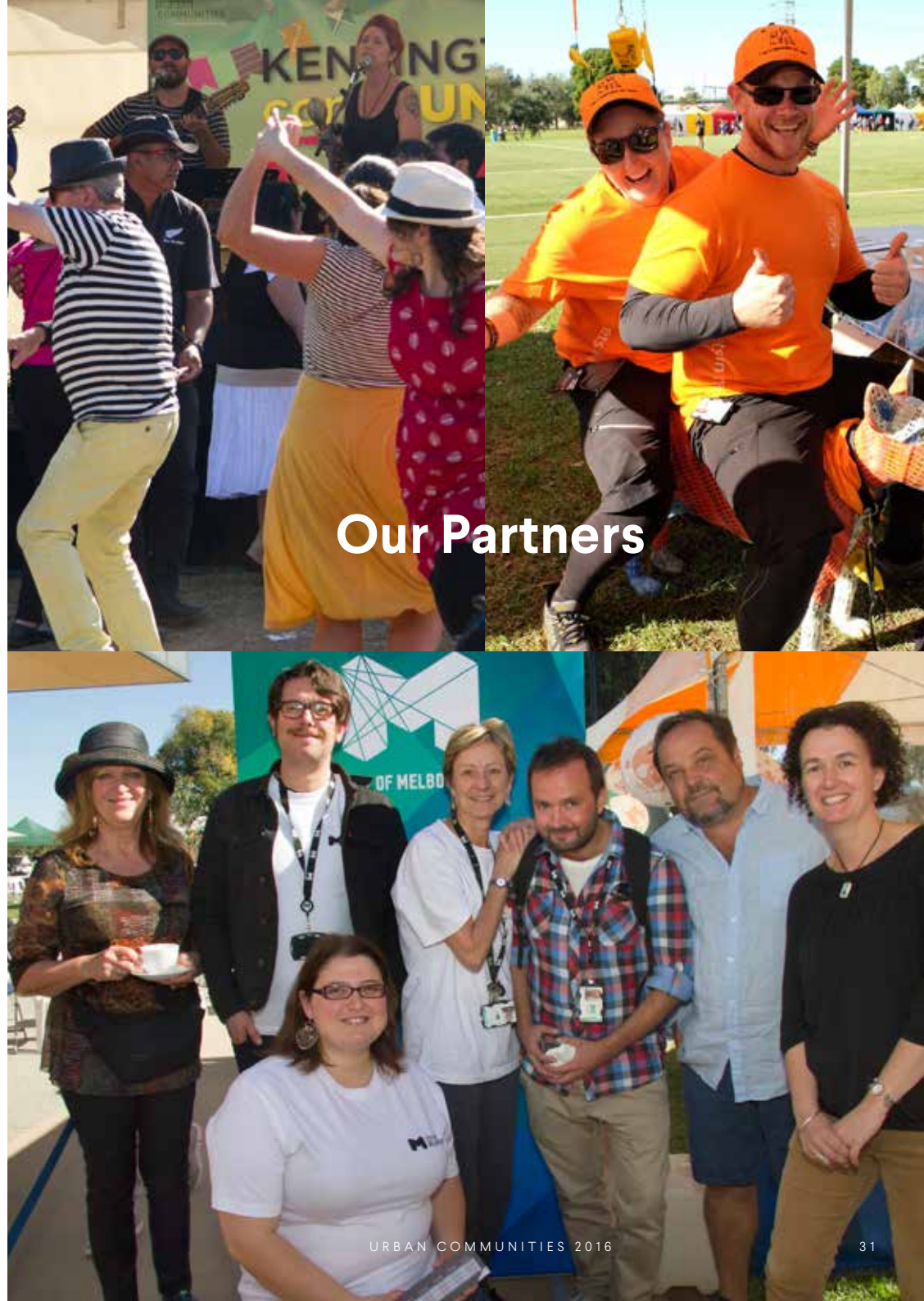
1. The financial statements, comprising the statement of comprehensive income, statement of financial position, statement of cash flows, statement of changes in equity, and accompanying notes, are in accordance with the Australian Charities and Not-for-profits Commission Act 2012 and:
 - (a) comply with Accounting Standards described in Note 1 to the financial statements and the Australian Charities and Not-for-profits Commission Regulation 2013; and
 - (b) give a true and fair view of the Company's financial position as at 30 June 2016 and of its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements.
2. In the directors' opinion, there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors and is signed for and on behalf of the directors by:



Michael Perusco
Director

Melbourne, 13 September 2016



We can't do our work alone. From local community groups, local business, agencies and services, corporates and Government, we team up with those who share our vision to create great places to live.

The Kensington CommUNITY Festival is a great example of how together we can create something that is greater than the sum of its parts.

Twenty eight of our community sponsors and long term partners made this signature community event happen, including:

AFL Multicultural Program
 Australian Federal Police
 City of Melbourne
 Cohealth
 Kensington Chinese Friendship Association
 Kensington Community Children's Cooperative
 Kensington Community Recreation Centre
 Kensington Neighbourhood House
 Kensington Public Tenants Association
 Melbourne Community Toy Library
 MSS Security
 Newtons Pharmacy
 Salvation Army
 Somali Women's Development Association
 The Venny – Kensington Adventure Playground
 Victoria Police

We also say Thank You to our other valued partners:

3000 acres
 78 Seniors Club Inc
 Adelaide City Council
 Adelaide West End Association
 AMES
 Atherton Gardens Community Safety Working Group
 Atherton Gardens Network
 BizTech Solutions
 Bradrod Building Services
 Brotherhood of St Laurence
 Buckmaster Hawkey
 City of Moreland
 City of Yarra
 Common Ground

Community Housing Federation of Victoria
 Condell Growers and Sharers
 Connie Benn Centre
 Cultivating Communities
 Detector Inspector
 East Coburg Community House
 Employsure
 Engie Fire
 Fifty-six threads cafe
 Fitzroy Adventure Playground (Cubbies)
 Flemington and Kensington Community Legal Centre
 Grant Thornton Australia
 Hotham Mission
 Housing for the Aged Action Group (HAAG)
 Housing SA
 Indo Chinese Elderly Refugee Association

James Sutherland Plumbing
 JMRE Real Estate
 Kensington Association
 Kensington Community Network
 Kreative Konnections
 Launch Housing
 Living Music
 Macquarie Bank
 McKean Park Lawyers
 Omega Locksmiths
 Owners Corporation committee members
 Places Victoria
 R Berman Lawyers
 React Property Maintenance
 Renewal SA
 RM Noke
 SecondBite
 Shoestring Gardening
 SPAusnet

St John's Youth Services
 Tormax
 United Lifts
 Victorian Department of Health and Human Services
 Victorian Federation of Chinese Associations
 Victorian Multicultural Commission
 Victorian YMCA
 Westpac
 Wheel Women
 Willis Australia
 Wombat Housing and Support Services
 Yarra Community Housing

Governance

URBAN COMMUNITIES
LIMITED BOARD

CHAIRMAN

Lou Panaccio

(Appointed to Board October 2015.
Appointed Chairman October 2015)

Lou is a Chartered Accountant with strong management experience in business and healthcare services. Currently the executive chairman of Health Networks Australia Investments Pty Ltd, non-executive chairman (from July 2011) of Genera Biosystems Limited (director from November 2010), non-executive director of Inner East Community Health Services in Victoria and non-executive chairman of Avita Medical Limited (from July 2014). Lou has a Bachelor of Economics, is a Chartered Accountant and is a member of the Australian Institute of Company Directors.

Ian McHutchison OAM

(Appointed to Board October 2008.
Appointed Chairman April 2015. Resigned as
Chairman October 2015)

Ian has a legal background and is a member of the advisory committee of the Fellowship for Indigenous Leadership (FIL) and a Board member of the Eva Tilley Memorial Home and MECWA. In 2009 he was awarded the Order of Australia Medal for services to the community. Ian chaired the Urban Communities Audit and Compliance Committee.

Michael Perusco

(Appointed to Board October 2015)

Michael Perusco is the CEO of Yarra Community Housing in Melbourne. Prior to joining Yarra Community Housing, Michael was CEO of St Vincent de Paul Society NSW, one of NSW's largest and most diverse community organisations. His experience also includes nine years as CEO of Sacred Heart Mission, a Victorian organisation that works with people experiencing homelessness.

Michael has also been Chairperson of the Council to Homeless Persons and Australians for Affordable Housing, a member of the NSW Premiers Council on Homelessness and the Board of the NSW Council of Social Services. Michael is currently on the Board of the Australian Institute of Health and Welfare and the Community Housing Federation of Victoria. He also has experience in the commercial sector including KPMG and Arthur Andersen, and has worked at the Department of Prime Minister and Cabinet where he had responsibility for a range of social policy areas including the social inclusion and not-for-profit reform agendas.

Barry Shepherd

(Appointed to Board September 2009)

Barry has been in the property industry for more than 40 years and ran his own property business prior to becoming a Director of Becton. Recently retired from Becton Barry was responsible for marketing all Becton's residential projects in Australia together with retirement projects. Barry was previously Chairman of the Melbourne City Council Inner City Residential Committee and was a member of the Department of Infrastructure's Industry Advisory Panel. He regularly travels overseas to keep up with the latest in international medium density housing trends.

Brian Joyce

(Appointed to Board November 2014)

Brian has extensive experience in hospitals, health and human services management and operations. A former Regional Director at the Department of Human Services, Brian has held a number of other senior executive positions in the Victorian Departments of Human Services and Health. Prior to joining the Victorian Public Service (VPS) Brian was Finance Director, Box Hill Hospital and Manager, Finance and Services, of the Victorian Branch of the Health Insurance Commission and Medibank Private. Since retiring from the VPS Brian has served as a Director of Northern Health Service; as a government appointed administrator of a disability support service and as an advisor to the Youth Justice Custodial Services Taskforce. Brian has also undertaken service review work in the Human Services sector.

Jane Hunt

(Appointed to Board October 2015)

Jane has held a number of executive positions in various not-for-profit organisations with emphasis on social entrepreneurship, strategic planning and governance. Jane has a Bachelor of Arts (Honours), Master of Arts (Honours) and Master of Business, Leadership.

Ed Holmes

(Appointed to Board May 2016)

Ed is an experienced Director with extensive experience in the corporate and not-for-profit sector. He holds a Bachelor of Commerce (CPA) and his financial experience covers many areas, including analysis of major capital projects and manufacturing accounting, external and internal financial reporting and company secretarial requirements. In addition, Ed has experience in Information Technology, Communications, Fundraising and Human Resources in the corporate and not-for-profit sector.

The Hon Michael Duffy ONZ

(Appointed to Board February 2007. Resigned as Chairman April 2015. Resigned from Board November 2015)

Michael is a solicitor who has held a number of senior positions within community organisations in Australia. These include positions as a Board member of Hanover Welfare Services and Chair of the Dandenong Youth Employment Project. Michael has also held senior positions within government including the position of Federal Attorney General (1990 – 1993), Minister for Trade Negotiations and Member of Cabinet (1987–1990), and Minister for Communications (1983 – 1987). In 1990 he became a Member of the Order of New Zealand for work on the Closer Economic Relations Agreement with New Zealand).

Brian Forrest

(Appointed to Board October 2008. Resigned from Board November 2015)

Brian Forrest, LL.B, is currently the Deputy Chairman of the Racing Appeals and Disciplinary Board and a Director of Intralot Australia and Taranway Pty Ltd. Previously Brian was Chairman of the Victorian Casino and Gaming Authority, Deputy President of the Commonwealth Administrative Appeals Tribunal, Chairman of the Crimes Compensation Tribunal (Vic) and Deputy President of the Administrative Appeals Tribunal (Vic). Brian was a lawyer in private practice for 25 years. Brian was a member of the Urban Communities Audit and Compliance Committee.

Kathy McLean

(Appointed to Board October 2008. Resigned from Board November 2015)

Kathy is a partner with executive search firm Fish & Nankivell, where she runs a practice specialising in senior roles in values-based organisations including government, education, welfare, sport and charity. Kathy combines qualifications in the arts and business and has particular expertise in working at the intersection of the public and private sectors.

Craig Colgan

(Appointed to Board November 2015. Resigned May 2016)

Craig is a qualified Chartered Accountant with over 15 years post qualification experience in the telecommunications and not-for-profit sector. Prior to joining Yarra Community Housing in 2011 Craig held senior management positions in Oxfam (Finance and IT Director) and Australian Red Cross (International Finance Manager). Since joining YCH Craig has project managed the implementation of an integrated ERP software program that brought together the Tenancy Management, Finance and Asset Management systems onto one platform. He has a Bachelor of Commerce, Masters in Business Administration and a member of the Institute of Chartered Accountants.

